

We offer a 10 year limited warranty and a comprehensive system warranty.

The system warranty applies to the Partel Airtight and windtight systems. It applies where Partel products are installed as part of a complete Partel system insofar as Partel products are available. The terms of this warranty varies per region. Please refer to your local website for current information.

Efficax LTD T/A Partel (hereinafter referred to as Partel) provide this warranty for the Partel range of weather and airsealing systems to owners in the UK & Ireland subject to the terms and conditions below.

Definitions

- Owner - means the first owner of a building following product installation
- Craftsman - someone who purchases products from Partel or Partel dealer who is contractually engaged on the structure.
- Building - means a single family residence, an apartment block, or a commercial building
- Specifications - Are the detailed specification of products, the installation guides, data sheets as available in downloads on the regional website at the time of purchase.
- Partel System
 - Exterior WRB : EXOPERM WALL, EXOPERM ROOF.
 - Interior Air Seal: VARA PLUS, IZOPERM
 - Tape: CONEXO, CONIZO, VARASEAL

W1 - 10 year limited product warranty

Partel warrants the craftsman that for a period of 10 years from date of delivery of products installed on subject building that the products will perform according to associated specifications and characteristic when installed in accordance with applicable Partel guides and when a localised WUFI (Or equivalent) analysis has determined suitability. If products fail to meet performance characteristics in a properly designed wall using where WUFI or equivalent analysis has determined same is suitable then Partel will provide at no cost a replacement product for the failed product. The replacement product will insofar as is possible at the time have the most similar characteristics as is possible from the current range. To avail of this warranty the craftsman must formally notify Partel 14 days prior to commencement of application, and must arrange with Partel (or Partel representative) practical training (Online or physical).



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W2 -Six Year limited system warranty for structures up to two stories.

For new buildings up to 2 stories in height and for products comprising the complete building envelope and in accordance with the terms of this paper Partel will pay for the reasonable costs of construction (Labour and materials) necessary to repair the actual area of damage to the wall or roof system where damage is caused solely by the failure of the product and where installed in strict accordance with published application details. To qualify for this system warranty the entire building envelope must be constructed using Partel products (WRB, Airsealing membrane and tapes), insofar as products for the applicable project are available via Partel, and installed to Partel standards. This Six year limited system warranty applies only buildings where the Partel system is installed during the original construction. The use of alternative products where Partel products are available voids this warranty. To avail of this warranty the craftsman must formally notify Partel 14 days prior to commencement of application, and must arrange with Partel (or Partel representative) practical training (Online or physical).

W3 - Five Year limited system warranty for structures three or more stories.

For new structures from three or more stories in height and for products comprising the complete building envelope Partel and in accordance with the terms of this paper Partel will pay for the reasonable costs of construction (Labour and materials) necessary to repair the actual area of damage to the wall or roof system where damage is caused solely by the failure of the product and where installed in strict accordance with published application details. To qualify for this system warranty the entire building envelope must be constructed using Partel products (WRB, Airsealing membrane and tapes), insofar as products for the applicable project are available via Partel, and installed to Partel standards. This five year limited system warranty applies only buildings where the Partel system is installed during the original construction. The use of alternative products where Partel products are available voids this warranty. To avail of this warranty the craftsman must formally notify Partel 14 days prior to commencement of application, must arrange with Partel (or Partel representative) practical training (Online or physical).

Partel's responsibility and liability, if any for repairs under system warranty as above shall be limited to costs of no more than \$8 per sq ft of damaged wall or roof area and shall in no event exceed a project maximum of \$200,000 irrespective of area or number of buildings affected.

Additional Limited Warranty terms, exclusions and conditions

The party entitled to make the claim shall be the craftsman insofar as the craftsman can prove that the products were purchased from Partel or a direct customer of Partel. Presentation of the original purchase receipt shall suffice will suffice as proof of claim entitlement.

Warranty Period

The Warranty period W1 ends 10 years after the original delivery by Partel. The warranty period W2 ends six years after the original delivery by Partel. The Warranty Period W3 ends five years after the original delivery by Partel.

Warranty Notification



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If a warranty event occurs within the warranty period the claimant must notify Partel no later than 14 days after becoming aware of the alleged event. The claimant must include entitlement claim eligibility

Any adjustments made to area without prior approval by Partel immediately void the warranty. If a defect is discovered and damage mitigation measures are not taken immediately the warranty is void.

The warranty period does not alter should replacement products be provided. The building warranty relates to the original delivery date.

Claims

If the warranty notification has been accurately filed, within the warranty period and proof of claim entitlement has been approved Partel will at its own discretion provide a replacement product to be delivered to the building location. If the product has been installed Partel will at its own discretion bear the costs for its installation and removal or commission a third party to carry out the removal and installation. The claimant can make a fixed cost submission to Partel at their own expense. Partel will then determine if they will approve said repairs or engage a 3rd party to carry out installation and removal. If Partel and the claimant fail to agree on the product defectiveness, or the cost of removal and replacement both parties shall engage expert advice who shall agree to appoint an arbitrator. If both experts fail to agree costs the arbitrator shall intervene and the decision of the arbitrator will be binding for both parties this limited warranty provides that all disputes will be resolved by binding arbitration. You thus give up your right to go to court to attest or defend your rights under this warranty. The location for any proceedings is agreed only as Galway. Partel shall have the right to take legal action against the claimant at the claimants place of jurisdiction. This Warranty Agreement shall be solely subject to Irish law to the exclusion of the United Nations Convention on Contracts for the International Sale of Goods (CISG)

Exclusions & Period of limitation

This warranty does not cover any damage caused damage that cannot be proven to be solely the fault of a Partel product. It does not cover any workmanship faults, wear and tear, maintenance issues, inadequate storage or shipping or faults related to 3rd party components. In general for the system warranty the entire building envelope must be constructed using Partel products (WRB, Airsealing membrane and tapes), insofar as products for the applicable project are available via Partel, and installed to Partel standards. This limited system warranty applies only buildings where the Partel system is installed during the original construction. The use of alternative products where Partel products are available voids this warranty. The warranty applies only to the claimant who has proved claim eligibility. The warranty claim expires within one year of notification of the claim being notified. Partel accept no further claims or any parties as a result of this warranty. Partel disclaims any warranty expressed or implied of fitness for particular purpose of this product for particular projects or compliance with building codes or regulations.



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